

# Agency Public Library

## 2020 Iowa Public Library General Information Survey

CURRENT YEAR	<i>PREVIOUS YEAR</i>
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### Section A - General Information

(Reporting period July 1, 2019 to June 30, 2020 - unless otherwise specified)

Due October 31, 2020

Questions relating to COVID-19 are located in sections G, H, and I.

Review the contact information below. Users cannot directly change data for questions A01 to A12. If any information has changed, answer **Yes** to number A13 and enter a note for the corresponding question. The State Library will verify and update the data. For Section A, report the most current information available.

A01 Library Name	AGENCY PUBLIC LIBRARY	<i>AGENCY PUBLIC LIBRARY</i>
A02 Library District	SE=Southeast	<i>SE=Southeast</i>
A03 Street Address	104 E MAIN	<i>104 E MAIN</i>
A04 City	AGENCY	<i>AGENCY</i>
A05 Zip	52530	<i>52530</i>
Mailing Address		
A06 Mailing Address	PO BOX 346	<i>PO BOX 346</i>
A07 City	AGENCY	<i>AGENCY</i>
A08 Zip	52530	<i>52530</i>
Other Contact Information		
A09 County	WAPELLO	<i>WAPELLO</i>
A10 Phone	(641) 937- 6002	<i>(641) 937- 6002</i>
A11 City population	638	<i>638</i>
A12 Library Size Code	B	<i>B</i>
A13 Has any information in questions A1 to A12 changed in the past year?		
YES, answer YES on the pulldown menu and enter a correction in a note.	No	<i>0</i>
NO - answer NO on the pulldown menu and continue with question A14.		
A14 Library Director/Administrator Name	Kim Schwartz	<i>Kim Schwartz</i>

## Section B - Paid Staff and Salary Information

Include unfilled positions if a search is currently underway. Include all paid staff on the library's payroll. Do not report workers paid by other agencies such as Green Thumb employees or work study students. Do not report workers hired through a cleaning or landscape business. Report all positions as of June 30, 2020.

B01	Total number of paid librarians	2	2
B02	Total number of all paid librarian hours worked per week	20.00	20.00
B03	<b>Paid librarians FTE</b>	0.50	0.50
B04	Total number of all other paid staff	0	0
B05	Total number of all other paid staff hours worked per week	.0	.0
B06	<b>All other paid staff FTE</b>	0.00	0.00
B07	<b>Total number of paid staff</b>	2	2
B08	<b>Total paid staff FTE</b>	0.50	0.50

### *Levels of Education*

B09	How many of the paid librarians from line B01 have an ALA accredited masters of library science degree?	0	0
B10	Total number of hours worked per week by librarians from line B09 with an ALA accredited masters of library science degree	.0	.0
B11	<b>Total FTE librarians with ALA accredited masters of library science degree</b>	0.00	0.00
B12	Starting date of current director in director's position.	07/01/2006	07/01/06

### *Salary Information*

Report the hourly salary for the positions listed below if employed by your library. Do not report one staff member more than once even if they perform multiple jobs. Refer to the instructions for more detailed information on each position. Do not report assistant director or department heads unless that role is part of their official job description. Only report janitorial/building maintenance staff if they are an employee of the library. Report hourly salary amounts as of June 30, 2020.

B13	Hourly salary of the director	\$8.25	\$7.50
B14	Hourly salary of assistant director	\$0.00	\$0.00
B15	Hourly average salary of department heads	\$0.00	\$0.00
B16	Hourly salary of the children's librarians	\$0.00	\$0.00
B17	Hourly average salary of library clerks	\$7.25	\$7.25
B18	Hourly average salary of shelvers or pages	\$0.00	\$0.00
B19	Hourly average salary of janitorial or building maintenance employees	\$0.00	\$0.00

## Section C - Capital Income and Expenditures

Capital income is intended to pay for large one-time library purchases. This section should not reflect any income or expenditure used for the regular operations of the library. If your library had any major one-time capital expenditures during FY20 report them in this section. Otherwise, skip to section D.

### *For Capital Income and Expenditures*

*Show all sources of capital funds for FY20 (July 1, 2019 - June 30, 2020).*

If your library does not receive capital income from a source, enter a 0 (zero).

If your library receives capital income from a source, but the amount is unknown, enter N/A.

Report all capital income and expenditures in whole dollars only. Round to the nearest dollar.

*For Capital Income*

Report all income for major capital expenditures, by source of income. Include funds received for:

- Site acquisition
- New buildings, additions to buildings, or renovation of library buildings
- Furnishings, equipment, and initial collections for new buildings, additions, or renovations
- Major building updates or repairs including roof, painting, carpeting, furnace, central air, etc.
- New computer hardware and software used to support library operations, link to networks, or run information products
- Replacement and repair of existing furnishings and equipment
- New vehicles
- Other major one-time projects

DO NOT REPORT INCOME FOR:

- Regular purchase of library materials - Report in section D
- Payments for regular operating costs such as utilities, insurance, etc. - Report in section D
- Investments for capital appreciation
- Income passed through to another agency
- Funds unspent in the previous fiscal year (e.g., carryover).

Did your library have any major one-time capital projects in FY20?

YES - check the box and click the SAVE button to display questions C01 - C06.  
NO - Skip to section D.

No

*Capital Income*

***Capital Expenditures***

**Section D - Operating Income and Expenditures**

OPERATING INCOME

Operating income covers the current and recurrent costs necessary to support the provision of library services. Report income used for operating expenditures by source. Include federal, state, local, and non-governmental income.

REPORT ALL SOURCES OF FUNDS FOR FY20 (JULY 1, 2019 - JUNE 30, 2020).

- If your library does not receive operating income from a source enter a 0 (zero)
- If your library receives operating income from a source, but the amount is unknown, enter N/A
- Report all income in whole dollars only. Round to the nearest dollar

DO NOT REPORT

- Income for capital expenditures as reported in Section C

- Contributions to endowments
- Income passed through to another agency
- Funds unspent in the previous fiscal year – carryover
- The value of any contributed or in-kind services
- The value of any non-monetary gifts and donations
- E-Rate discounts as income

### *Total Governmental Operating Income*

D01	City income received from the city's general fund (exclude income from special levies)	\$9,000	\$9,000
D02	City income received from special levies	\$0	\$0
D03	County income received from all counties	\$5,390	\$5,390
D04	Income received from contracting cities in Iowa. Do not report income from your own city on this line.	\$0	\$0
D05	Other governmental income received	\$0	\$0
D06	<b>Total local government operating income received</b>	\$14,390	\$14,390
D07	State income received from the State Library of Iowa (Enrich Iowa - Direct State Aid, Open Access, ILL Reimbursement) Prefilled and locked by the State Library.	\$1,355	\$919
D08	Other income received from the State of Iowa	\$0	\$0
D09	<b>Total state government operating income received</b>	\$1,355	\$919
D10	Total federal government income received	\$0	\$0
<b><i>Non-Governmental Operating Income</i></b>			
D11	Total non-governmental grants received	\$0	\$0
D12	Endowments and gifts received (only report if money was spent in FY20)	\$0	\$0
D13	Fines and/or fees received	\$34	\$59
D14	Other income received	\$0	\$400
D15	<b>Total non-governmental operating income received</b>	\$34	\$459
<b><i>Total Operating Income</i></b>			
D16	<b>Total operating income received</b>	\$15,779	\$15,768

### OPERATING EXPENDITURES

Operating expenditures are the current and recurrent costs necessary to support the provision of library services. Significant costs, especially benefits and salaries, that are paid by other taxing agencies (government agencies with the authority to levy taxes) "on behalf of" the library may be included if the information is available. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included.

### REPORT ALL EXPENDITURES INCLUDING GRANTS AND COOPERATIVE ARRANGEMENTS.

- If your library does not expend operating funds for an item, enter a 0 (zero)
- If your library expends operating funds for an item, but the amount is unknown, enter N/A
- To ensure accurate reporting, consult your business officer or city clerk regarding this section
- Report only money expended during FY20 (July 1, 2019 - June 30, 2020), regardless of when the money may have been received

- Report all expenditures as whole dollars only. Round fractions to the nearest whole dollar

## DO NOT REPORT

- The value of free items
- Estimated Costs
- Capital expenditures as reported in Section C
- E-Rate discounts as expenditures

D17	Total salaries and wages expenditures (before deductions)	\$8,060	\$9,158
D18	Total employee benefits expenditures (health insurance, Social Security tax, retirement, etc.) This amount cannot be \$0. If you are unsure of benefits amount, report N/A.	\$2,023	\$2,023
D19	<b>Total staff expenditures</b>	\$10,083	\$11,181
D20	Print physical collection expenditures	\$1,440	\$1,623
D21	Audio physical collection expenditures -- All physical formats, including tape, CDs, etc. Do not report downloadable expenditures on this line.	\$25	\$300
D22	Video physical collection expenditures -- All physical formats, including tape, Blu-Ray, DVD, etc. Do not report downloadable expenditures on this line.	\$0	\$140
D23	Other physical collection expenditures for any materials not listed above (puzzles, art prints, puppets, cake pans, etc.)	\$0	\$0
D24	<b>Total physical non-print collection expenditures</b>	\$25	\$440
D25	<b>Total physical collection expenditures</b>	\$1,465	\$2,063
D26	Bridges e-book collection expenditures. Report Bridges e-book expenditures only. Prefilled and locked by the State Library.	\$194	\$188
D27	All other e-book collection expenditures. Report Advantage e-book expenditures on this line.	\$0	\$0
D28	<b>Total e-book collection expenditures</b>	\$194	\$188
D29	Bridges downloadable audio collection expenditures. Report Bridges expenditures only. Prefilled and locked by the State Library.	\$194	\$188
D30	All other downloadable audio collection expenditures. Report Advantage downloadable audio expenditures on this line.	\$0	\$0
D31	<b>Total downloadable audio collection expenditures</b>	\$194	\$188
D32	Bridges downloadable video collection expenditures. Report Bridges expenditures only. Prefilled and locked by the State Library.	\$8	\$08
D33	All other downloadable video collection expenditures. Report Advantage downloadable video expenditures on this line.	\$0	\$0
D34	<b>Total downloadable video collection expenditures</b>	\$8	\$8
D35	Gale, Credo, Transparent Languages, and Bridges Magazine expenditures. Prefilled and locked by the State Library.	\$63	\$0
D36	All other Electronic Information collection expenditures. Do not report expenditures for products subsidized or managed by the State Library such as Gale, Credo, Transparent Languages, or Bridges.	\$178	\$0
D37	<b>Total Electronic Information collection expenditures</b>	\$241	\$0

D38	Total downloadable and Electronic Information collection expenditures	\$637	\$384
D39	Total collection expenditures	\$2,102	\$2,447
D40	All other operating expenditures (phone, lights, heating, cooling, Internet access, insurance, etc.)	\$558	\$803
D41	Total of all operating expenditures	\$12,743	\$14,431

## Section E - Library Collection

NUMBER HELD AT START OF YEAR - The number of volumes owned by the library at the start of the fiscal year (July 1, 2019).

NUMBER ADDED DURING FISCAL YEAR - The number of volumes added to the collection during the fiscal year whether through purchase or donation.

WITHDRAWN DURING FISCAL YEAR - The number of volumes weeded, lost, or removed for any other reason during the fiscal year.

NUMBER HELD AT END OF YEAR - The number of volumes owned by the library at the end of the fiscal year (June 30, 2020).

E01	Printed books (# of volumes), held at start of year	6,382	6,123
E02	Printed books (# of volumes), added during year	283	298
E03	Printed books (# of volumes), withdrawn during year	178	39
E04	Printed books (# of volumes), held at end of year	6,487	6,382
E05	Bridges e-books, held at end of year. Prefilled and locked by the State Library.	59781	49,444
E06	All other e-books held at end of year. Do not report Bridges or Freegal downloads here. Include Advantage titles here.	0	0
E07	Total e-books held at end of year	59,781	49,444
E08	Total books (print and e-books), held at end of year.	66,268	55,826
E09	Audio materials (# of physical volumes), held at start of year	215	230
E10	Audio materials (# of physical volumes), added during year	58	24
E11	Audio materials (# of physical volumes), withdrawn during year	1	39
E12	Audio materials (# of physical volumes), held at end of year	272	215
E13	Bridges downloadable audio materials, held at end of year. Prefilled and locked by State Library.	27368	22,519
E14	All other downloadable audio materials, held at end of year. Do not report Bridges or Freegal downloads here. Include Advantage titles here.	0	0
E15	Total downloadable audio materials, held at end of year	27,368	22,519
E16	Total audio materials (physical and downloadable), held at end of year.	27,640	22,734
E17	Video materials (# of physical volumes), held at start of year	574	641
E18	Video materials (# of physical volumes), added during year	21	15
E19	Video materials (# of physical volumes), withdrawn during year	4	82
E20	Video materials (# of physical volumes), held at end of year	591	574
E21	Bridges downloadable video materials, held at end of year. Prefilled and locked by the State Library	50	50

E22	All other downloadable video materials, held at end of year. Do not report Bridges or Freegal downloads here. Include Advantage titles here.	0	0
E23	Total Downloadable video materials, held at end of year	50	50
E24	Total video materials (physical and downloadable), held at end of year	641	624
E25	Other library materials (# of physical volumes), held at start of year	49	49
E26	Other library materials (# of physical volumes), added during year	0	0
E27	Other library materials (# of physical volumes), withdrawn during year	0	0
E28	Other library materials (# of physical volumes), held at end of year	49	49
E29	Total physical volumes, held at start of year	7,220	7,043
E30	Total physical volumes, added during year	362	337
E31	Total physical volumes, withdrawn during year	183	160
E32	Total physical volumes, held at end of year	7,399	7,220
E33	Total downloadable materials, held at end of year	87,199	72,013
E34	Total physical and downloadable volumes, held at end of year	94,598	79,233

#### Licensed Databases

Refer to the State Library of Iowa's website to determine how databases and other electronic resources are counted. <http://www.statelibraryofiowa.org/ld/a-b/statistics/eleresansury>

E35	Number of licensed databases funded locally or by other non-state funded cooperative agreements (or consortia) within the state or region.	0	0
E36	Number of licensed databases funded by the state government or The State Library of Iowa. Count Gale as 41, Credo Reference as 1, Chilton Library as 1, Transparent Languages as 1, and Brainfuse as 1. Maximum amount for this line is 45. Prefilled and locked	45	01
E37	Total licensed databases	45	1

## Section F - Circulation

Report circulation for FY20 (July 1, 2019 to June 30, 2020). Circulation should only be counted for items checked out of the library's collection for use outside of the library, including renewals. DO NOT count automatic renewals as circulation. DO NOT count in-house use or computer use as circulation. *COVID-19 note: make sure to report items checked out through curb-side service as circulation.*

#### Circulation Transactions of Physical Items

F01	Adult books	387	350
F02	Young adult books	21	55
F03	Children's books	383	383
F04	Video recordings (physical formats)	50	65
F05	Audio recordings (physical formats)	22	39
F06	Serials (physical formats)	50	90

F07	All other physical items (CD-ROM based products, puzzles, art prints, pamphlets, cake pans, puppets, etc.)	25	46
F08	<b>Total PHYSICAL circulation by material type</b>	938	1,028
Lines F09 and F10 should be reported as individual counts. They do not need to add up to a total. These counts are part of the physical total as reported on line F08. Do not count electronic use for lines F09 or F10.			
F09	Circulation to the rural population of your own county	36	104
F10	Total physical circulation of all materials cataloged as "children's"	435	400

#### *Use of Downloadable Material*

F11	Bridges e-books, including use of Advantage titles. Prefilled and locked by the State Library.	160	173
F12	All other e-books	0	0
F13	<b>Total use of e-books</b>	160	173
F14	Bridges downloadable video recordings, including use of Advantage titles. Prefilled and locked by the State Library.	1	0
F15	All other downloadable video recordings - do not include Freegal or similar.	0	0
F16	<b>Total use of downloadable video recordings</b>	1	0
F17	Bridges downloadable audio recordings, including use of Advantage titles. Prefilled and locked by the State Library.	193	97
F18	All other downloadable audio recordings - do not include Freegal or similar.	0	0
F19	<b>Total use of downloadable audio recordings</b>	193	97
F20	Bridges electronic serials - including use of Advantage titles. Prefilled and locked by the State Library.	11	04
F21	All other electronic serials - Include RB Digital or similar.	0	0
F22	<b>Total use of electronic serials</b>	11	4
F23	<b>Total use of downloadable materials</b>	365	274

#### *Successful Retrieval of Electronic Information (Database Use)*

F24	Successful retrieval of Electronic Information from Gale, Credo, Transparent Languages and Brainfuse. This used to be called Licensed database use. Prefilled and locked by the State Library.	7	05
F25	Successful retrieval of all other Electronic Information funded locally or by other non-state funded cooperative agreements. Do not count users, sessions, website hits, or online catalog use. This used to be called Licensed database use.	0	0
F26	<b>Total successful retrieval of Electronic Information.</b>	7	5

#### *Circulation and Use Totals*

F27	<b>Total Circulation of physical and downloadable materials (This is the same as Total circulation by material type on previous year's surveys).</b>	1,303	1,302
F28	<b>Total Electronic materials use (Total downloadable use plus Total successful retrieval of Electronic Information)</b>	372	279
F29	<b>Total Collection use (Total circulation of physical and downloadable items plus successful retrieval of Electronic Information. This is not the total of F27 + F28).</b>	1,310	1,307

#### *Interlibrary Loan*



The State Library will automatically fill in data from the SILO ILL service. If your library only uses SILO for ILL, you can skip F30 to F35. Examples of other ILL services are OCLC or print forms.

F30	ILL Received from other libraries using the SILO ILL service. Prefilled and locked by the State Library.	67	80
F31	ILL Received from other libraries using all other ILL services. Do not report SILO ILL on this line.	0	0
F32	<b>Total Interlibrary Loan received from other libraries</b>	67	80
F33	ILL Provided to other libraries using the SILO ILL service. Prefilled and locked by the State Library.	40	14
F34	ILL Provided to other libraries using all other ILL services. Do not report SILO ILL on this line.	0	0
F35	<b>Total Interlibrary Loan provided to other libraries</b>	40	14
F36	Current total number of registered users as of June 30, 2020	308	301

## Section G - Program Attendance and Other Services

### *Program Attendance*

When reporting the number of programs, count the total number of events. A story time held once a week for a year is counted as 52, not as one.

When reporting attendees, count total number of attendees regardless of the age. A children's program attended by 10 children and 10 adults is counted as 20, not as 10.

Live, virtual programs are conducted via a Web conferencing or webinar platform during which a library staff member (or other party sponsored by the library) is presenting to or interacting with an audience in real-time. These are considered programs for survey purposes and should be added into programming counts as indicated below.

Recordings of program content include video or audio recordings created by a library staff person (or other party sponsored by the library) and posted to a video or audio hosting platform for the audience to view or list to on-demand. Do not include promotional or marketing content. Recordings of program content are counted separately as indicated below.

Programs designed for adults, families, cross generational, all-ages, etc. should be reported on lines G13 TO G18.

G01	Total number of in-person library programs for children <b>(NEW)</b>	1	
G02	Total number of live virtual library programs for children <b>(NEW - COVID)</b>	0	
G03	<b>Total number of library programs for children</b>	1	22
G04	Total number of people attending in-person library programs for children <b>(NEW)</b>	25	
G05	Total number of people attending live virtual programs for children <b>(NEW - COVID)</b>	0	
G06	<b>Total number of people attending library programs for children</b>	25	26
G07	Total number of in-person library programs for young adults <b>(NEW)</b>	1	
G08	Total number of live virtual programs for young adults <b>(NEW - COVID)</b>	0	

G09	Total number of library programs for young adults	1	1
G10	Total number of people attending in-person library programs for young adults <b>(NEW)</b>	0	
G11	Total number of people attending live virtual programs for young adults <b>(NEW - COVID)</b>	0	
G12	Total number of people attending library programs for young adults	0	0
G13	Total number of in-person library programs for adults, families, etc. <b>(NEW)</b>	1	
G14	Total number of live virtual programs for adults, families, etc. <b>(NEW - COVID)</b>	0	
G15	Total number of library programs for adults, families, etc.	1	19
G16	Total number of people attending in-person library programs for adults, families, etc. <b>(NEW)</b>	4	
G17	Total number of people attending live virtual programs for adults, families, etc. <b>(NEW - COVID)</b>	0	
G18	Total number of people attending library programs for adults, families, etc.	4	117
G19	Total number of library programs	3	42
G20	Total number of people attending library programs	29	143
G21	Total number of recordings of program content for children <b>(NEW - COVID)</b>	0	
G22	Total number of recordings of program content for young adults <b>(NEW - COVID)</b>	0	
G23	Total number of recordings of program content for adults, families, etc. <b>(NEW - COVID)</b>	0	
G24	Total number of recordings of program content <b>(NEW - COVID)</b>	0	
G25	Total number of views of recordings of program content for children <b>(NEW - COVID)</b>	0	
G26	Total number of views of recordings of program content for young adults <b>(NEW - COVID)</b>	0	
G27	Total number of views of recordings of program content for adults, families, etc. <b>(NEW - COVID)</b>	0	
G28	Total number of views of recordings of program content <b>(NEW - COVID)</b>	0	
<b>Other Services</b>			
G29	Door count annually - do not count curbside delivery or other services provided while the library is physically closed to the public as door count.	1,352	1,924
G30	Is annual door count based on an annual count (i.e. with a door counter) or an annual estimate based on a typical week or weeks? <b>(NEW)</b> Choose one of the options listed below:	Annual Estimate based on typical week(s)	
G31	Total number of reference transactions annually	12	11
G32	Is number of annual reference transactions based on annual count (i.e. year-long tally marks) or an annual estimate based on	Annual Estimate based on	

	typical week(s)	
a typical week or weeks? <b>(NEW)</b> Choose one of the options below:	typical week(s)	
G33 Number of Internet computers for public use	4	4
G34 Number of uses of public Internet computers <u>ANNUALLY</u>	79	120
(You may count a typical week and multiply by 52)		
G35 Number of wireless sessions annually - for libraries subscribing to the statewide WhoFi service. Prefilled and locked by the State Library. <b>(NEW)</b>	0	52
G36 Number of wireless sessions annually - for libraries without the statewide WhoFi service. <b>(NEW)</b>	23	
G37 <b>Total number of wireless sessions annually</b>	23	52
G38 Website visits for PLOW website annually. Prefilled and locked by the State Library.	563	543
G39 Website visits for all other libraries annually. Libraries unable to collect a count of their website visits should report N/A. Libraries without websites should report -3.	N/A	N/A
G40 <b>Total website visits annually</b>	563	543

## Section H - Library Buildings - Hours and Square Footage

H01 Total number of hours open <u>ANNUALLY</u> at the main library only. Prefilled by the State Library.	1,430	1,430
H02 Total number of weeks open <u>ANNUALLY</u> at the main library only (round to the nearest whole number of weeks). Prefilled by the State Library.	52	52
H03 Square footage of main library. Prefilled and locked by the State Library.	357	357
H04 Total number of weeks the main library was closed due to COVID-19 <b>(NEW - COVID 19)</b>	0	
H05 Total number of weeks the main library had limited occupancy due to COVID-19 <b>(NEW - COVID 19)</b>	6	

## Section H Totals

H12 Total number of hours open annually at the main library and all branches. (Click the SAVE button to calculate the total.)	1,430	1,430
H13 Total number of weeks open annually at the main library and all branches (Click the SAVE button to calculate the total.)	52	52
H14 Total square footage of main and all branch libraries (Click the "SAVE" button to calculate the total.)	357	357

## Section I - COVID 19 related questions

The following questions have been added to the FY20 survey in order to assess the impact of the COVID-19 pandemic on library services. Answer Yes or No to the following questions if you know for sure that you provided the listed service or not. If you aren't sure, leave the question blank.

I01 Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic? (YES/NO)	Yes
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- Hours open clarification: An outlet is considered physically closed when the public cannot access any library buildings or bookmobiles, regardless of staff access. A building can be physically closed but still offer virtual or "curbside" services outside the building.

- I02 Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic? (YES/NO) Yes
- Services to the public can include providing reference service, hosting virtual programming or recorded content, curbside delivery, etc. Staff can be located or home or in a closed library while providing these services.
- I03 Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic? (YES/NO) No
- I04 Did the library allow users to complete registration for library cards online without having to come to the library BEFORE the Coronavirus (COVID-19) pandemic?" (YES/NO) No
- I05 Did the library allow users to complete registration for library cards online without having to come to the library DURING the Coronavirus (COVID-19) pandemic? (YES/NO) No
- I06 Did the library provide reference service via the Internet or telephone during the Coronavirus (COVID-19) pandemic? (YES/NO) Yes
- I07 Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?" (YES/NO) Yes
- Includes any contactless or minimal contact provision of circulation items. Similar terms could include curbside, vestibule, or porch pickups, delivery (mail or drop-off), drive-thru, etc. NOTE: Circulation of these items should be reported as circulation in the appropriate category in section F.
- I08 Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic? (YES/NO) No
- NOTE: Live virtual programs are conducted via a web conferencing or webinar platform such as Facebook, YouTube, or Zoom, during which a library staff member (or other party sponsored by the library) is presenting to or interacting with an audience in real-time.
- I09 Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic? (YES/NO) No

- NOTE: Recordings of program content include video or audio recordings created by a library staff person (or other party sponsored by the library) and posted to a video or audio hosting platform for the audience to view or listen to on-demand. Do not include promotional or marketing content.

- I10 Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets BEFORE the Coronavirus (COVID-19) pandemic?" (YES/NO) Yes
- Includes "parking lot access," bookmobiles or other mobile facilities with Wi-Fi capabilities.
- I11 Did the library intentionally provide access to Wi-Fi Internet access to users outside the building at one or more outlets DURING the Coronavirus (COVID-19) pandemic? (YES/NO) Yes
- I12 Did the library increase access to WI-FI Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? (YES/NO) No
- I13 Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic? (YES/NO) No
- NOTE: Include reassignments to other government agencies (e.g., to provide unemployment claims), as well as other activities such as the use of library staff to distribute school lunches and other materials. Volunteering during work hours would count, but volunteering off hours would not.
- I14 Does the library check out WIFI hotspots for use outside the library? (YES/NO) No

All libraries submitting an annual survey must also submit a Signature Page to certify accuracy. This document is also included in the Print Application Form. Click [here](#) to print off the form, sign it, and return it to Toni Blair as listed on the document.